



April 16, 2015

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BANDE INDIENNE DES MICMACS DE LISTUGUJ  
CP 298  
Listuguj QC G0C 2R0



**Subject: Free installation of next-generation meter**

Dear Sir or Madam,

Hydro-Québec must replace all its outdated electromechanical meters with next-generation models. The meter replacement is being done in compliance with the conditions established by the Régie de l'énergie, which regulates energy distribution in Québec. Next-generation meters will enable us to provide improved service, including faster outage detection.

We'll be installing the new meters in your area sometime in the next few weeks. You don't have to do a thing—the change is quick, simple and free.

We've enclosed a specially designed pamphlet to provide answers to your questions before installation. We also invite you to visit [meters.hydroquebec.com](http://meters.hydroquebec.com).

**Installation**

Meter replacement is quick and the power is interrupted for only a short time. The new meter will be installed by Hydro-Québec. All installers will wear a photo ID card. If you are out and your meter is indoors or inaccessible, the installer will leave a notice asking you to call and arrange an appointment.

**Options**

All customers will have next-generation meters, which are the new industry standard. If you prefer, however, you may call 1 800 569-2577 to opt for a non-communicating meter requiring manual meter reading. There will be a one-time installation charge of \$15 and a monthly meter-reading charge of \$5. You can exercise this option at any time, but the initial installation charge will be \$85 if you call after May 19, 2015.

Thank you for your cooperation.

Yours truly,

Customer services

Account number	Contract number	Service address
299074816677	309326027	101 ch de Bordeaux Pointe-à-la-Croix QC G0C 1L0

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